
Jeffrey Williams

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OBJECTIVE To obtain a position in the computer technology field where I will utilize my education and experience to plan and execute the design, build, implementation and maintenance of a secure and reliable computer network and system.

EDUCATION **University of Central Florida, Orlando, FL** (August 2019 – May 2021)
Masters of Science – College of Engineering and Computer Science. Specialty in Digital Forensics.
Graduated with a GPA of 3.98

Eastern Florida State College, Cocoa, FL (January 2017 – May 2019)
Bachelors of Applied Science – Computer Information System Tech. Specialty in Program/Software Development
Graduated with a GPA of 3.84 in bachelor's studies

Brevard Community College, Cocoa, FL (August 1996 – June 1998)
Associate of Arts, General Education

RELEVENT **Web Designer**, Self-employed

EXPERIENCE January 2019 – Present

- Examples: JeffRWilliams.com, fitzroyreef.org, and sctitans.org ([softball](#) and [baseball](#))
- Conversion of word documents to HTML at current position

Store Manager, Winn Dixie Stores, Inc., Titusville, FL
September 1994 – September 2014

- Managed and oversaw every aspect of store operations. Responsible for top-line sales, including achieving sales goals, gross profits, and maintain proper inventory levels. Expense control, from utilities, maintenance and repairs, and payroll. P&L review and root cause analysis of all issues. Human Resource in store from hiring and discipline, to morale of employees.
- Coordinated all teams toward the company goals and objectives. Minimum eight supervisors directly reporting to store manager with total store employees of minimum 75 associates.
- Delegated and received statuses on tasks related to store operations.
- Hired and trained skilled employees, including training for conflict management.
- Trained the district on new computer interface for receiving including 17 stores. Initial phone training when and a five day in person training with the store manager and receiving manager.
- Assigned tasks and placed associates in proper positions.
- Assured all store-level financial goals were met or exceeded.
- Reviewed period, quarterly, and annual financial statements for the store.

Home Inspector, Honor Services, Melbourne, FL
September 2014 – present

- Plan and execute inspections of home sites.
 - Inspect all aspects of the home, including electrical, HVAC, plumbing structural, etc.
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- Lead teams of up to four employees to complete home inspections.
- Train lead home inspectors.
- Prepare and deliver an organized report to the customer explaining any issues found with the home.
- Review and explain all findings with the customer at the end of job.
- Use Standards of Practice rules 61-30.801 – 61-30.811, written by the Department of Business and Professional Regulation (DPBR) as for guidance of home inspections.

SKILLS

C++	C#	Java
HTML5	Cascading Style Sheets (CSS3)	JavaScript
Linux	WinHex	EnCase
SQL	Microsoft Office Suite	Customer Service
Inventory Management	Retail	Gross Profit
Strategic Planning	Inventory Control	Performance Management
Merchandising	Visual Merchandising	Retail Sales
Customer Satisfaction	Loss Prevention	Customer Experience
Sales Management	Payroll	Point of Sale (POS) Systems
Leadership	Management	Team Building
Training	Time Management	Team Leadership
Coaching	Employee Training	Employee Relations
Talent Management	Leadership Development	Teamwork
Team Management	Team Motivation	Accountability
Driving Results	Home Inspections	Profit/Loss Accountability